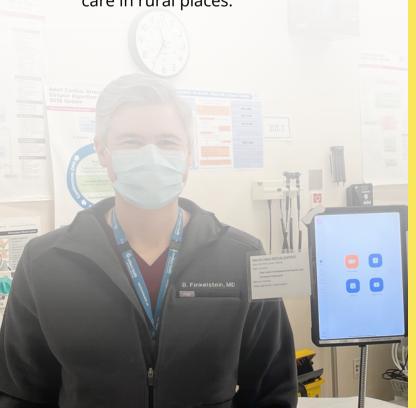


## **Peer Pathways**

Rural providers in BC (physicians, midwives, residents, nurse practitioners, nurses etc.) can connect with on-call Real-Time Virtual Support (RTVS) peer pathway providers at the click of a button. The virtual providers support the work of healthcare teams over Zoom or through a phone call and are available around the clock.

Calling an RTVS virtual provider is like calling a friend. They offer friendly, compassionate, non-judgmental, and culturally safe support while understanding the context of providing care in rural places.



## **More about RTVS**

RTVS virtual providers are eager to help with both urgent and non-urgent cases and questions, including:

- case consultations
- second opinions
- ongoing patient support
- point-of-care ultrasound
- patient simulation scenarios
- help navigating the healthcare system
- coordinating patient transport

## **Benefits of RTVS**

RTVS peer pathways help ensure that rural healthcare providers are properly supported and rural patients receive more equitable access to healthcare. More specifically, RTVS pathways:

- Establish collegial relationships between RTVS virtual providers and rural healthcare providers to facilitate team-based patient care and build a stronger community of practice.
- Increase confidence, and reduce isolation, of healthcare providers who provide patient care in rural, remote, and First Nations communities in British Columbia.
- Increase mentoring and educational opportunities for rural healthcare providers especially new-to-practice physician residents.
- Improve the recruitment and retention of rural healthcare providers.
- Increase availability and access to timely, quality healthcare services for patients in rural, remote, and First Nations communities, reducing their risk, time, and expense traveling for medical appointments.
- Offer a cost-effective and sustainable model for British Columbia's health system needs.

## Pathways

Instant Access Pathways (24/7)

- Emergency (RUDi)
- Maternity and newborn (MaBAL)
- Pediatrics (CHARLiE)

Quick Reply Pathways (weekdays, 9am to late afternoon)

- Dermatology
- Hematology
- Myofascial pain (myoLIVE)
- Rheumatology (RheumVision)
- Thrombosis
- Neurology



rccbc.ca/rtvs/