When to call RTVS

Real-Time Virtual Support's RUDi, MaBAL and CHARLiE pathways are free and friendly support from virtual physicians and they are available to nurses. When would a nurse need to call?



When you're on your own

If you are a nurse at a nursing station or another health centre without a physician, you can call RTVS for support.

To book a simulation

Does your team need to practice something and you want RTVS support? Book a simulation and we can facilitate it. Visit rccbc.ca/rtvs/rtvs-simulations/

Consider embedding RTVS into your team

Team needs support

Having RUDi, MaBAL and CHARLiE on your team is like having extra colleagues. We are happy to meet with your rural Emergency Department team to discuss how we can support you. Email virtual@rtvs-bc.ca. Nurses can connect with RTVS if the physician(s) they are working with ask for additional help. Sometimes physicians are too busy to make the call to RTVS — you can help.



Real-Time Virtual Support

We're here for you

RTVS providers are passionate about providing care to rural, remote and Indigenous communities. Whether you are a nurse, midwife, resident, doctor or nurse practitioner serving a rural community, you are welcome to call.



Visit rccbc.ca/initiatives/rtvs/ for details or to get started.

Emergencies (RUDi) | Add Zoom contact: rudi1@rccbc.ca | Phone: 236.305.9302 Maternity and Newborn (MaBAL) | Add Zoom account: mabal1@rccbc.ca | Phone: 236.305.7364 Pediatrics (CHARLiE) | Add Zoom contact: charlie1@rccbc.ca | Phone: 236.305.5352