



Director, Innovation + Quality Improvement, RTVS

Rural Coordination Centre of BC

Organization Website	Posting Date	Location	Salary Range (CAD)	Applications
rccbc.ca	September 2026	Vancouver, BC	\$104,183 - \$121,547	info@hwest.ca

Organizational Profile

The Rural Coordination Centre of BC (RCCbc) officially acknowledges work on the traditional, ancestral, and unceded territories of Indigenous Peoples across BC, with its core provincial office located on the unceded territory of the Coast Salish Peoples, including the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations

RCCbc works to improve the health and well-being of rural, remote, and Indigenous communities across BC. Through collaboration, innovation, and strong partnerships with healthcare providers, communities, and system leaders, RCCbc supports initiatives that strengthen healthcare delivery, advance equitable access to care, and foster sustainable solutions for rural health challenges.

Real-Time Virtual Support Program (RTVS) is RCCbc's flagship provincial program, delivered in partnership with the First Nations Health Authority, the BC Ministry of Health, and regional healthcare partners. The program provides rural, remote, and Indigenous frontline healthcare providers with 24/7 access to virtual physician and specialist support through a network of peer-to-peer clinical pathways. RTVS is transforming healthcare access and outcomes across BC.

About the Role

Reporting to the Executive Director, RTVS, the Director, Innovation + Quality Improvement leads the identification, assessment, prioritization, development, and evaluation of RTVS improvement and innovation work. The Director maintains the complete project and improvement portfolio, provides direction to Senior Project Coordinators and the Faculty and Development Outreach department to advance the cultural-safety, education, simulation, and relational culture mandate.

This is an exceptional opportunity for an accomplished health systems and operations leader to shape the strategic direction and impact of a growing provincial organization. The ideal candidate will possess experience in governance, project and portfolio oversight, organizational improvement, and partner engagement. This position requires graduate degree (in medicine, nursing, health administration, public health or a related health discipline) in combination with a minimum of seven years of progressively responsible leadership experience in clinical services, physician services, health operations or a related environment. An equivalent combination of education and experience may be considered.

This position is open to both physician and non-physician applicants. The salary range for non-physician candidates is \$104,183 to \$121,547 for a full-time position. Physician compensation is based on a 0.5 FTE appointment and PMA-negotiated sessional rates.

Contact Details

Should you be interested in learning more about this unique opportunity with RCCbc, please contact Harbour West Consulting at 604-998-4032 or forward your resume, a letter of introduction and the names and contact information for three references, in confidence, to info@hwest.ca.

Diversity, Equity, Inclusion + Accessibility: Harbour West Consulting + RCCbc believe equity, diversity, inclusion, and accessibility are essential for the organizations we serve to achieve the business goals they strive for. We believe that everyone - no matter their gender, racialized identity, ethnicity, sexual orientation, age, ability, religion, political beliefs, family status, socioeconomic status, citizenship status, or Indigenous status - should have equitable access to our services, jobs, and opportunities. We strive to ensure processes unfold in a fair, transparent, timely, and open manner to include individuals previously underrepresented or discouraged from participating.